

GetHelpOC™ Care Systems Integrations

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Get Connected. Get Help.™

Elevate Your Organization's Data-Sharing Capabilities to Power a Whole-Person Approach to Care

What is GetHelpOC?

GetHelpOC is a technology platform designed to facilitate coordinated care for individuals and families. Its data exchange model allows local health and human service providers to share individuals' program details, demographic information, referral outcomes, care team members, and historical data within its system.

GetHelpOC's integrated technology provides a robust **closed-loop referral functionality**, a **secure data aggregation platform**, **system-to-system data exchange**, and **enhanced analytic capabilities** that can be used in any combination to establish a system to advance health and social services care coordination.

Why Integrate with GetHelpOC?

Data integration supports **more successful and seamless referrals** between health and human service providers. It also allows data sharing entities to provide holistic context on a client's care journey (upstream to downstream from the moment of first interaction) and for staff members to provide personalized and time relevant care. **Integration eliminates data silos, provides operational efficiency, improves communication, and secures health information data access** to achieve better outcomes.

Better data access also means **better data insights** that allow stakeholders to know where programs are succeeding or where there might be gaps, whether that be access to resources, capital, or training. GetHelpOC enables **a better care ecosystem for all**.



Enhance operational efficiencies and data risk management



Improve the whole-person approach to care through automated data transfer



Ensure compliance in adopting the new State required Data Exchange Framework (DxF) standard

See back for details »



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Enhance Operational Efficiencies and Data Risk Management

- Effective data privacy risk mitigation through a **centralized, opt-in consent-to-share registry**, ensuring an individual's most recent permission to share.
- Decrease duplicative entry for case managers by enabling their organization's **native solution with integration**. (e.g., care coordination for an individual requiring housing and medical support)

Improve the Whole-Person Approach to Care Through Automated Data Transfer

- Identify trends and patterns that draw insights into areas of health and social needs.
- Access permission-based holistic and historical view of client data.
- Analyze volume of care around specific geolocations.
- Forecast and justify funding needs for core services.

Easy Adoption of the New Data Exchange Framework (DxF) Data Standard

Active Monitoring and Remediation of Organization Compliance

As a State designated intermediary, by integrating with GetHelpOC, your organization receives the latest **enhanced data security** and **DxF compliance support**.



[Learn More About DxF](#)

Modernized Data Infrastructure Enabling All Standard Integrations

GetHelpOC provides state-of-the-art **automations, technology, and integration capabilities** to connect with a wide variety of other systems, including EHR, case management, closed-loop referral systems, and many more. The platform utilizes cutting edge and industry leading AWS and Salesforce technologies to ensure that the integration process is **simple and seamless**, and 211OC staff have the capabilities to build dependable integrations to facilitate data exchange needs.

Experienced and Highly Trained Staff

211OC **trained and certified staff** are supporting the rollout of DxF in multiple regions and communities, and have identified and automated more than a dozen different client care systems. 211OC **understands the nuances** and **can help guide successful system integrations** to establish a care coordination vision.

Custom Support Services

211OC provides **end-to-end implementation support** for data integration from trained staff with extensive data integration and technology management knowledge. This includes:

- Conducting a **needs assessment** with your organization's IT team and vendor.
- Leading the development of a systems integration **implementation plan** specific to your organization.
- Leveraging infrastructure that **can work with current health data standards** (including HL7, FHIR, and IHE), as well as API development.

Get Started Today

Schedule a discovery call to explore how integrating with GetHelpOC can support your data-sharing goals and advance a whole-person approach to care.

Contact Info@211OC.org to begin your data integration journey.



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